

We Care About You

COVID-19 Pandemic March 19, 2020 Update:

NPB Branches will be temporarily offering our full service banking in a different manner.

With the rising concerns of the novel Coronavirus (COVID-19), we are taking action to further safeguard our customers and our employees.

Effective Friday, March 20, 2020, all NPB branches will change to Drive-Thru and ITM services only, with lobby services available by appointment.

We are asking our customers to use our Drive-Thru Windows, Interactive Teller Machines (ITMs) and/ or night deposit box to conduct your branch banking business.

Our ITMs are open from Monday through Saturday, 7 a.m. to 7 p.m., where you can bank with our local digital bankers via video. They can help you with nearly all of your personal banking needs.

We also have ATM locations across our region and through a nationwide network 24/7.

We will allow limited customer access to our lobbies by appointment, to assist with your safe deposit box, loans, and account opening needs. Just call your local branch (<https://www.newpeoples.bank/Locations.aspx>) or ask one of our relationship bankers at the branch to help you schedule an appointment.

Convenient digital banking options available 24/7.

You can always complete your banking transactions from the convenience of your own home or office, without being in close contact with another person. Personal Online Banking, Business Online Banking, Mobile Banking, Mobile Deposit, Telebanc and more...all available 24/7.

We are prepared.

New Peoples Bank is prepared to work remotely, with no interruption of service to our customers. We are safe and strong. Our Business Continuity Plan is in place, which includes our strategy to protect our customers and our bank from events such as this pandemic.

We're here for you...you're in good hands.

New Peoples Bank will continue our efforts to support our customers and communities during this uncertain time for all of us. We are going to get through this together. Together we are stronger.